BYOx POLICY

It is strongly recommended that students have access to their own device in the classroom through the BYOx Program. This will enable teachers to enhance the students' learning through the use of today's technology while aiming to encourage a sense of ownership and responsibility of the device. Students wishing to enter into the BYOx Program must complete the charter agreement and ensure they understand the contents of this policy.

In order for the student to have access to the school network and support from our ICT staff, the device must meet the recommended specifications which can be found on the BYOx Agreement form. If you are unsure if the device meets these requirements, please request assistance from our school technicians. Please be aware that very limited support will be available for Apple devices, including some school software not being compatible with the device.

Students are responsible for ensuring their device is fully charged before school, there will be no charging allowed in classrooms, due to work place health and safety issues. Students must use it exclusively for educational purposes as directed by teachers, and keep it secure. Additionally, students must maintain up-to-date antivirus and security software and follow the school's rules regarding internet use and digital conduct. The school will utilise the 'Onboarding' system, which is designed to make this process safe, secure and mostly automatic for most devices. Students will receive information about this system when they enrol in the BYOx program. For initial onboarding assistance, WCC ICT Support Staff will be available, and students can reach out to the school's ICT Support for any additional help needed with connecting their devices.

Heavy duty plastic lockers will be available for students to put their laptops into. These lockers have no charging capability and it is recommended that students do not leave their laptop at school overnight. To ensure security and privacy, the school will not be liable for any loss, theft, or damage of personal devices. Internet access at school is subject to filtering to ensure a safe online environment. Students receive instruction on Cybersafety as part of the curriculum. At home, it is the responsibility of parents or guardians to implement appropriate content filters on internet services. The school does not take responsibility for the consequences of internet use outside of school. Additionally, Microsoft Families should not be used, as it has known compatibility issues with the onboarding software.

The level of IT support provided by the school for device repairs varies depending on where the device was purchased, the applicable warranties, and the nature of the issue. For devices purchased through Dell, if the problem is a general hardware failure, such as the device not turning on, the school can usually arrange for the device to be logged for repair and serviced on-site. However, if the issue involves accidental damage, such as a cracked screen, parents will typically need to contact their insurance provider under "Accidental Damage Protection" policies. In such cases, parents can seek advice from the school technician. It is highly recommended to purchase additional accidental damage protection (ADP) with any new device. All devices purchased directly through Dell are offered a 3-year warranty protection.

It is the student's responsibility to back up their laptop data regularly. For work completed at school, students have the option to save their files to the school's servers, which ensures that their data is stored securely within the school's network. Additionally, students can utilise their school-provided OneDrive accounts to save files to the cloud. This cloud storage solution allows students to access their documents and projects from both school and home, as long as they have an internet connection. By using these storage options, students can help ensure that their work is safeguarded against data loss and can be easily accessed from any location.

The school can provide a limited number of loaner devices for short-term use while students' personal machines are being repaired. These loaner devices are intended to ensure that students can continue their work and access necessary resources during the repair period. The availability of these devices may be limited, and they are typically distributed on a first-come, first-served basis. To request a loaner device, students should contact the school's IT support team as soon as possible to check availability and make arrangements. It's important to note that loaner devices are intended for temporary use and should be returned promptly once repairs are completed.

If you require more information about our BYOx Program, please email BYOxInfo@westerncapecollege.eq.edu.au or phone our ICT Support on (07) 4090 6444.