

REFUND POLICY

At Western Cape College, we are committed to providing a safe and supportive learning environment for students, staff and volunteers. This commitment includes the health and safety of staff and students when conducting curriculum activities in the school or in other locations.

School excursions and camps enhance a student's learning by providing opportunities for the student to participate in activities, both curriculum-related and recreational, outside the normal school routine. All planned school excursions are approved by the Principal and endorsed by the Parents and Citizens Association.

State Schools are able to charge a fee for:

- an educational service including materials and consumables not defined as instruction, administration and facilities for the education of the student;
- an education service purchased from a provider other than the school where the provider charges the school; and
- a specialised educational program.

A school fee is directed to the purpose for which it is charged.

School fees for excursions and camps are calculated on a cost recovery only basis, according to the number of students who have indicated their attendance.

Participation of students in an excursion or camp is indicated through payment of the excursion or camp fee and provision of a permission form completed by the parent/carer.

As the school budget cannot meet any shortfalls in funding for an excursion or camp due to the subsequent non-participation of a student who had previously indicated attendance of the activity, fees already paid for an excursion or school camp may be refunded in full or in part or not at all, having regard to the associated expenses incurred and the circumstances of the non-participation.

If a parent/carer wishes to apply for a refund due to their child's non-participation in an excursion or camp activity, they may do so by completing a Request for Refund form available from the Finance Office. Where possible, the request should include the receipt relating to the payment for which a refund is being sought and submitted within 2 weeks of the completion of the activity.

Western Cape College's refund policy is that any refund due from school activities (for example, excursions/sports) will be applied first against outstanding student resource scheme debts, then against any other outstanding invoices that may be in the system for that student.

If no outstanding invoices are in the system, the preferred method at Western Cape College will be that refunds are credited against the student's account and used for any future costs.

Department of Education policy references: Education (General Provisions) Act 2006 (Qld) SCM-PR-002: School Excursions FNM-PR-019: State Education Fees